



Valued Patients and Employees,

As we continue to monitor the developing Covid-19 situation I wanted to reach out to both our patients and staff regarding the measures BLACKBURN'S is taking. Our goal is to continue to serve our patients and their families while taking the appropriate safety precautions for our staff. Some measures we have taken to date:

1. Retail/Visiting patient protocol including "Clean Stations" for patients and employees
2. Patients will be screened both in person and over the phone with "BLACKBURN'S Screening" questions
3. Increased cleaning and sanitizing efforts across all BLACKBURN'S locations
4. BLACKBURN'S distribution protocol to practice "social distancing" which includes sending medication, equipment and supplies via USPS and FedEx whenever possible

During this challenging time, we will continue to support our staff, patients and partners to the very best of our ability. As an Essential Business, it is imperative that we continue to operate and care for those with medical needs in our region. We will continue to do our part to help manage the stress on our Healthcare system by keeping individuals safe and in their home.

In the end please know that BLACKBURN'S will continue to be a pillar in our community. We will be here to support our staff and our patients in this time of need.

Sincerely,

Ron Rukas
President & CEO

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