



3/17/2020  
 RE: COVID-19  
 BLACKBURN'S Retail/Visiting Patient Policy  
 Prepared by BLACKBURN'S Executive Management

During this challenging time, it is our goal to continue to serve the patient community to the very best of our ability. By way of continuing service to patients, BLACKBURN'S is doing it's part to lessen the stress on our Healthcare System. As an Essential Business it is imperative that we continue to operate at the necessary capacities. The below steps are being implemented by BLACKBURN'S so that we can limit the exposure and spread of Covid-19 while still serving patients in a retail setting:

1. At any potential patient entry point "Clean Stations" and "Clean Station Instructions" are provided. We strongly encourage any individual entering to use the provided supplies to protect other patients and staff.
2. Patients and visitors will be asked "BLACKBURN'S Screening" questions to determine possible increased Covid-19 risk (see attached document).
3. Increased cleaning and sanitizing efforts across all BLACKBURN'S locations
4. Blackburn's Covid-19 Distribution Policy (see attached document). Our goal is to limit in person interaction while the virus continues to spread. If possible, BLACKBURN'S would prefer to distribute your equipment, supplies or medications via USPS or FedEx.

BLACKBURN'S Covid-19 Response Committee continues to meet weekly to monitor this situation. All protocols and procedures are reviewed weekly and are subject to change.

At BLACKBURN'S our goal is to continue serve and support our patients and their families during this challenging time. We will continue to be the most trusted provider of medication, medical equipment and supplies during your time of need.

-BLACKBURN'S Executive Management

**DME/Rehab - Specialty Products - Respiratory - Medical Supplies - Pharmacy - Home Accessibility Aids**



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