Medline field safety notice — updated October 24, 2026

What is happening?

Medline Industries LP is removing **all Medline brand beds** from the market and discontinuing them. That includes homecare, bariatric and long-term-care beds, along with their **hand controls (pendants), side rails, mattresses, accessories, replacement parts,** and any order packages that include a bed.

October 24 update: Medline has revised its instructions.

You **can keep using** your Medline brand bed, rails, mattress, and accessories, if you follow the updated instructions below, until the bed is repaired or replaced. Medline has also added a repair option for some beds.

If you or someone you care for, uses a Medline brand bed, please read and follow the instructions on this page.

Why Medline issued this notice.

Electrical and fire risk

In certain situations, the bed's electrical parts can overheat. Examples include overloading the bed, jammed motors, or parts, damaged or wet hand control, plugging the bed into an extension cord, or using hand controls and accessories that are not made by Medline. Overheating can lead to smoke, sparks, melting, or fire, and could cause shock, burns, severe injury, or death. Medline has received reports of incidents.

Entrapment risk

Using side rails or other accessories with these beds, especially rails that are loose or wobbly, or lying on the hand control so the bed moves unexpectedly, can trap part of the body between the bed and the accessory. Entrapment can cause severe injury or death. Medline has received reports of incidents.

Updated instructions for use (October 24, 2026)

1. **Keep the bed unplugged** from the wall outlet.
2. When the bed needs adjusted, **plug it in only while repositioning the patient**, then **unplug it again** once finished.
3. **Never use an extension cord** to power the bed.
4. Whenever possible, **have a second person help** when the bed is in use or moved.
5. **Do not try to repair, modify, or alter the bed** unless Medline specifically tells you to through its authorized repair process.

Rails, mattresses, and accessories may stay in use under these instructions until the bed is repaired or replaced.

Repair, replacement or refund.

- **Repair:** Some existing Medline brand beds may qualify for repair by Medline. Once repaired, the bed can be used according to its normal instructions for use.
- **Replacement or refund:** If a bed is not eligible for repair, Medline will determine whether it qualifies for a replacement or a full or partial refund.
- Repair, replacement or refund may be available for items purchased within the last five years. Items bought more than five years ago are still covered by the updated instructions above.

Got your bed or rental from BLACKBURN'S.

Call or email BLACKBURN'S and we will help with any questions, the repair or replacement process, and getting you set up safely.

Call 800-472-2440 option 5, or

Email: feedback@blackburnsmed.com

Bought directly from Medline

Call Medline Recall Customer Service at 1-800-950-0128, option 7.

Official information

- Medline: Medline Brand Beds and Accessories recall page
- FDA: Medical Device Recalls and Early Alerts

Reporting a problem

- **To Medline:** email QualityAssurance@medline.com or call 1-800-950-0128, option 5.
- **To the FDA MedWatch program:** report online at FDA MedWatch or call 1-800-332-1088.